The assistance we provide includes:

- Issues in dealing with Centrelink and Centrelink payments
- Preparation for Driving License test
- Applying for Australian Citizenship and preparing for test
- Referrals, and accessing other government and non-government social welfare services for:
  - Employment, education and training
  - Health/mental health related issues
  - Housing
  - Family matters, parenting issues and childcare; Domestic Violence
- Free English classes - conversation groups and one-on-one
- Craft Groups and morning teas
- Group information sessions
- Homework Help and tutoring for students
- Youth (15-24): Education and employment support, values education, leadership training
- Emergency Relief - assistance in times of financial stress (pending approval)

Settlement Services Program (SSP) Target Group:

- Permanent residents who arrived in the last five years as Refugee or Humanitarian Entrants, or as family stream migrants (Prospective Marriage visa holders and Provisional Spouse) with low proficiency in English
- Communities which require assistance to develop their capacity to organize, plan, and advocate for services to meet their own needs;
- Dependents of Skilled Migrants who have settled in regional areas with low proficiency in English

Services we provide include:

- Casework services to assist clients to build up the life skills necessary for successful settlement in Australia
- Culturally-appropriate information and advocacy services
- Referral service to other agencies, government departments and non-government organisations
- Assistance through cultural transition process and orientation to Australia
- Mentoring services to community groups to assist in identifying and developing communities

OTHER SERVICES OF MSCWA

(Currently available from Perth only)

- Workforce Development Centre
- Multicultural Wellness Centres
- Settlement Services Program
- MAITRI—Counselling Service
- Family Dispute Resolution Service
- Multicultural Housing Service
- Multicultural Children Support Service
- Emergency Relief
- Disability Services
- Partners in Recovery
Welcome to Australia!

Our SSP Grant is funded by the Department of Social Services to help migrants become self-reliant, and to participate equitably in Australian society.